

# Sourcing Strategically

Presented to:
GSA National Furniture Center
Quality Partnership Council
August 22, 2007

Donna Reuss
Deputy Director
Fleet & Industrial Supply Center, Norfolk



## Sourcing Process

Unique transaction for a single customer

## **Sourcing Continuum**

Long term sourcing solution for multiple customers

Sourcing solutions may be developed for single or multiple customers; supplies or services; and based on regional requirements or narrowly focused areas

Solutions for single customers fall between transactional requirements and large DON strategic sourcing efforts developed from a specific agency or geographic requirement Multiple customer solutions require flexible solutions that can meet various agency requirements –there's a need for a sponsor or lead customer to promote the management of the requirement

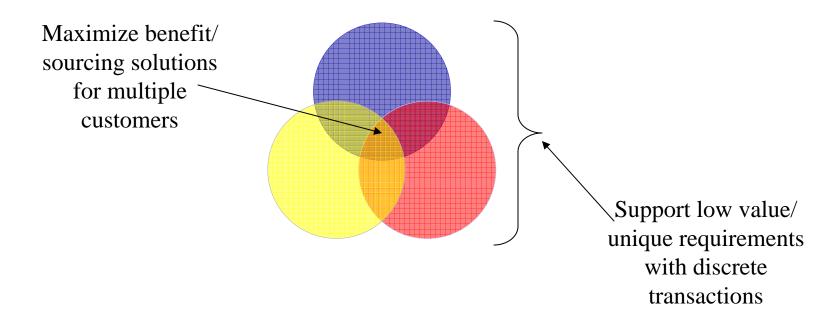
The key is developing sourcing solutions that best match market capabilities with requirements



## Vision

### **Sourcing Vision:**

- Provide maximum support with pre-populated sourcing solutions
- > Continue to review opportunities to reduce repetitive transactions
- > Move towards strategic sourcing solutions that maximize value by providing sourcing solutions based on spend, value to the customer and number of customers supported by the solution.





## What is Strategic Sourcing

### Strategic Sourcing is...

... the *collaborative* and *structured* process of critically analyzing an organization's spending and using this information to make business decisions about acquiring commodities and services more effectively and efficiently. \*

#### Strategic Sourcing Supply **Demand Market Program Management** Management Capabilities Supplier Relationships → Requirements Economics **←** Customer Relationships Specifications Contracting Industry • Timing **Dynamics**

Primary Goal: Deliver Value for the Navy



### **Primary Benefits**

#### Reduction in Cost Per Unit

#### **Pricing Improvements**

- Leverage service-wide / joint buying power
- Lower unit price
- Volume rebates
- Payment term discounts

#### **Supply Chain Savings**

- Cost of capital
- Warehousing costs
- Shipping costs

#### **Reduced Lifecycle Costs**

- Maintenance costs
- Operating costs
- Disposition costs

## Change in Consumption / Volume

#### **Demand Management**

- Improve business intelligence regarding spend practices, cycle time and processes
- Eliminate demand
- Reduce consumption
- Encourage substitution
- Change product mix

#### **Specification Review**

- Eliminate "gold-plating"
- · Simplify specifications
- Alternative products

## Improved Operating Efficiency

#### Reduced Procurement-Related Operating Expense

- PO Processing
- Accounts Payable
- Receipt / Warehousing
- Standardized procurement process

## Reduced Non-Procurement Related Operating Expense

 Other operating efficiencies

#### **Performance Monitoring**

 Structured metrics and periodic review of contractor performance

### Improved Vehicle Management

#### Socio-economic Goals

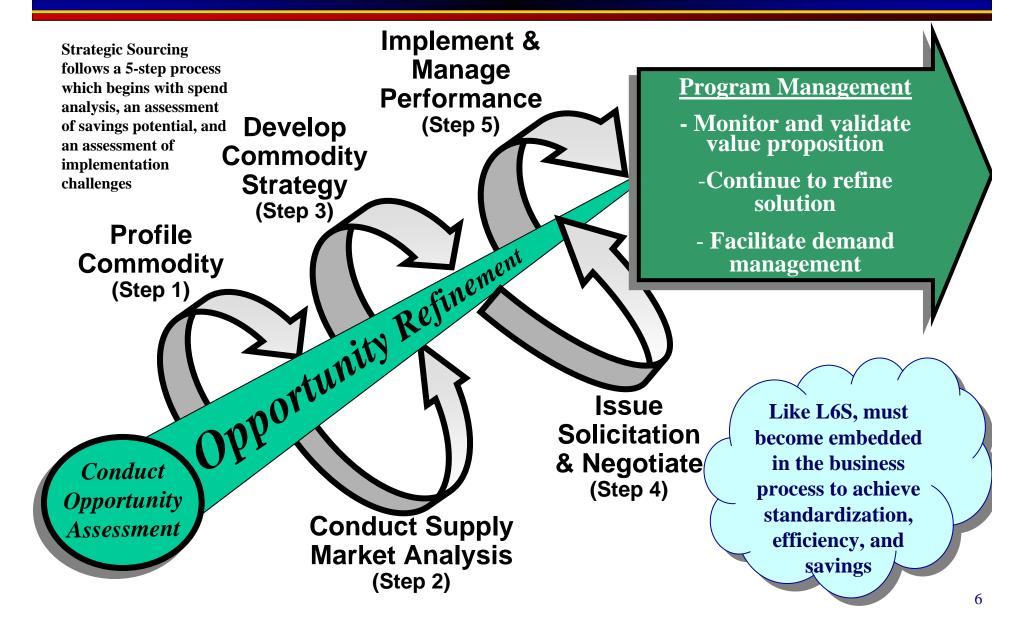
 Structured analysis of small / disadvantaged business opportunities

## Optimized Supplier Relationships

- Improved joint understanding of needs and capabilities
- Increased efficiencies across the entire process chain



## Strategic Sourcing Process





# Recent Opportunity Assessment for Services

The Opportunity Analysis begins with a high level spend analysis.

#### TOP MASTER FSC SPEND (FY06) TOTAL SPEND \$3,866.1M

	Censeo Master FSC	Total		% of Spend	Cumulative %
1	ADP and Telecommunications Services	\$	1,807,818,594	46.76%	46.76%
2	Management & Advisory Services	\$	411,158,839	10.64%	57.40%
3	Maintenance, Repair, Rebuild Equipment	\$	160,576,348	4.15%	61.55%
4	Miscellaneous Professional Services	\$	132,302,751	3.42%	64.97%
5	Scientific/Eng/Technical Services	\$	102,573,703	2.65%	67.62%
6	Operation of Specialized Buildings & Structures	\$	95,883,801	2.48%	70.10%
7	Educational Services	\$	95,698,234	2.48%	72.58%
8	ADP Equipment/Software/Supplies & Equipment	\$	65,989,152	1.71%	74.29%
9	Housekeeping	\$	64,111,306	1.66%	75.95%
10	Food Services	\$	62,050,260	1.60%	77.55%
11	Other Defense R&D	\$	58,445,390	1.51%	79.06%
	Furniture	\$	45,041,373	1.17%	80.23%
13	Communication Equipment	\$	43,710,793	1.13%	81.36%
14	Temp & Admin Services	\$	40,299,743	1.04%	82.40%
	Environmental Services	\$	32,674,406	0.85%	83.25%
16	Special Studies/Analysis, not R&D	\$	32,331,486	0.84%	84.08%
17	Medical Services	\$	31,898,618	0.83%	84.91%
18	Clothing/Individual Equipment & Insignia	\$	23,165,394	0.60%	85.51%
19	Ships R&D	\$	22,608,438	0.58%	86.09%
20	Instruments & Laboratory Equipment	\$	22,540,068	0.58%	86.67%
	144 Others	\$	515,208,092	13.33%	100.00%
	Total	\$	3,866,086,789		



## Furniture (Phase 4)

- **≻**Opportunity
  - Spend...\$76M (FY04)
  - > Leverage
    - ✓ Individual Items...Supply Mgmt (lower prices)
    - ✓ "Whole Room" Concept...Demand Manag.



- > Major stakeholder participation
- Industry briefings to understand market segmentation
  - Status / Next Steps
    - > March 07 Acquisition strategy approved
    - > Apr 07 Responses from FSS vendors
    - > Aug 07 Issue BPAs







# Small Business Participation Navy Office Furniture

- Market analysis highlighted small business subcontracting arrangements through teaming efforts with dealers for turnkey support services such as space layout and design services; installation and other ancillary services of their products.
- UNICOR will be awarded a BPA to allow them to compete to the maximum extent possible.
- Application of the non-manufacturing rule and thresholds for exclusive small business participation
- The Navy's proposed Office Furniture product sourcing solution will emphasize current levels of small business participation as a baseline.
- DoN's weighted average for FY05, attained from PMRS, purchase card data, and MILCON showed that the Navy awarded approximately 36.76 percent of its Office Furniture dollars to small businesses.
- As the DoD EMALL solution is implemented, buying patterns will be monitored to further assess the actual impact on small businesses.



## **DON Office Supplies** (Phase 4)

	Office Supply BC
	Office Supply PC
Commands	Spend
CNO	\$2,058,833.47
SECNAV	\$951,735.57
ONR	\$965,382.12
ONI	\$204,118.74
BUMED	\$5,452,121.91
NAVAIR	\$4,817,933.54
CHNAVPERS	\$3,419,986.02
NAVSUP	\$3,653,976.94
NAVSEA	\$4,997,353.39
NAVFAC	\$1,798,925.52
Marine Corps	\$23,132,343.99
SSP	\$134,820.46
COMSC	\$775,583.02
SPAWAR	\$935,930.12
CNI	\$7,215,967.79
LANTFLT	\$21,870,722.37
USNAVEUR	\$422,122.39
NAVSECGRU	\$191,100.87
PACFLT	\$6,618,881.94
NAVRESFOR	\$2,325,480.22
SPECWARCOM	\$230,973.45
NETC	\$4,965,788.65
Grand Total	\$97,140,082.49

(Commodity Council Members)





- ✓ Projected 10% lower prices
- ✓ Monitor socio-economic impact
- ✓ Capture specific demand and refine solution
- 12 August DON Strategic
   Sourcing Coordination Group
   approved acquisition strategy
  - ✓ Subject to small business baseline
- Policy signed by ASN(RD&A) -12 April 2006



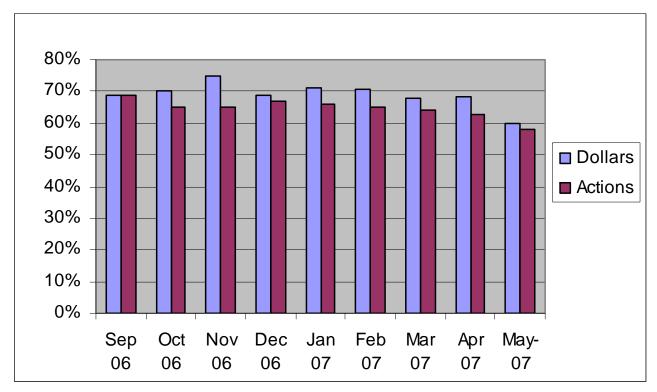






# Small Business Participation Navy Office Supplies

- Navy Office Supply Policy
  - All Navy customers are required to use DoD Emall solutions
  - Physical Servmarts and existing Servmart contracts are exceptions
- Managed spend provides better business intelligence





### **DOD Level**

- Clerical and Administrative Support Service Commodity (Phase 5)
  - First Council under DOD-Wide Strategic Sourcing Program
    - ✓ DON lead, all services and DLA participating
  - **➤ DOD Senior Procurement Executives approved Acquisition Strategy Jan 05.** 
    - ✓ Regional Coverage...Wash DC, Phil, & Norfolk
  - FISC Norfolk Det Phil awarded 9 contracts on Oct 06
    - **✓ Firm Fixed Price/Multiple Award Contracts**
  - ➤ Using SEAPORT as ordering vehicle





## DOD Clerical Services Contracts Set-aside process

## Multiple-award contract set-aside for Section 8(a), HUBZone, and SDVOSB concerns.

- ➤ Only 8(a) awardees can compete for follow-on orders to acquisitions previously acquired through the 8(a) program.
- ➤ Only non-8(a) awardees can compete for follow-on orders to acquisitions previously acquired through small business set-asides.
- ➤ Only HUBZone awardees can compete for follow-on orders to acquisitions previously acquired through HUBZone Set-asides; otherwise the requirement will be competed among all awardees.
- ➤ Only SDVOSB awardees can compete for follow-on orders to acquisitions previously acquired through SDVOSB Set-asides; otherwise the requirement will be competed among all awardees.
- > Follow-on orders to work previously acquired on an unrestricted basis will be competed among all awardees.
- Orders for new work will be competed among all awardees.



## NAUSUP Navy Sourcing...the way ahead

- Continue driving towards sourcing strategically
  - High level spend analysis being analyzed to id further opportunities
  - Associated market research being conducted
- Targets of opportunities are being driven by savings
- Management of Navy supplies and services by market segments